



Think Award System

Participants User Guide

15th March 2019

Introduction

Participants are companies or institutions participating in the award. These could be Banks, Micro-finances among others.

Prerequisite

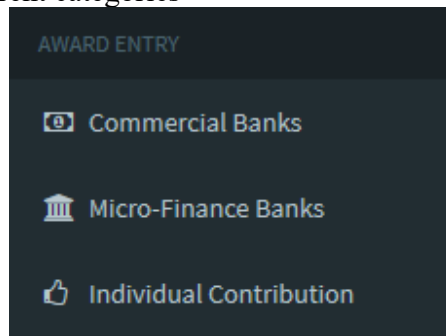
The document will assume that each participant has forwarded names of the employees who have an account created for them in the system. The users are charged with filling in the questionnaires in the system in a given category.

This guide will try explain the process of filling in the questionnaire



Menu

When you are logged in as a participant, you are presented with several menu options. On the left of the screen we have menu to different categories



Each menu has questionnaire for different categories of participants. In this case we have Commercial banks, Micro-finances and Individual Contribution.

NB:- Fill in the questionnaire that best describe your company/ organization

- **Commercial Banks/Micro-finance/Individual Contribution**
The process flow for all in the same. For this guide we will be using The Commercial Bank . To start click on the Menu which will take you to another page which has different questionnaire forms for you to fill.

Dashboard

Nomination Category

Categories UnApproved Entries Approved Entries

25. Best Bank in Digital banking [Entries required] Apply →	12. Best Bank in Product Marketing [Entries required] Apply →	7. The Most Customer-centric banks [Entries necessary] Apply →	1. Overall Best Bank in Kenya 2019 Apply →
13. Best Bank in SME Banking [Entries required] Apply →	10. Best Bank in Agency Banking [Entries required] Apply →	4. The Best Bank in Tier III Apply →	2. The Best Bank in Tier I Apply →
		8. Best Bank in Mobile Banking [Entries required] Apply →	14. Best Bank in Mortgage Finance [Entries required] Apply →

Click on the form you are interested in and fill in the details

Capture Category Details

25. Best Bank in Digital banking [Entries required]

Digital technology is dramatically changing how banks interact with their customers. Social media is transforming banking relationships in very significant ways, from improving customer service to allowing users to send money to others via online platforms.

Digital technology is dramatically changing how banks interact with their customers. From social media, to mobile money. How is your bank deploying and benefiting from digital technology?. Weight (100%)*

maximum characters 500

Technology application. Weight (5%)*

maximum characters 500

The number of new customer accounts and average value of the same. Weight (20%)*

maximum characters 500

Eligibility

Entries are open to all Commercial banks and Micro-Finance (MF) Banks licensed and regulated by the Central Bank of Kenya. Entries must be for projects that have been implemented within the previous 12 to 18 months.

Each award category has its eligibility criteria. Kindly refer to it to ensure you are entered in the most appropriate categories. The judges reserve the right to amend the judging criteria, change the maximum allocated score for any criteria, accept or reject entries. Where one entry is submitted jointly by one or more parties, the judges have the authority to assess and determine if the entry was really a joint effort.

[View All Alerts](#)

Once you are done save the form by clicking on the save button below the form


To view the form you have filled in,click on the Unapproved Entries

Nomination Category

[Categories](#) [UnApproved Entries](#) [Approved Entries](#)

Show 10 entries

Search:

Action	Participant	Category	Inputer	Authorizer	Status
	Think Business	25. Best Bank in Digital banking [Entries required]	ANTHONY		New Record Pending Approval

Showing 1 to 1 of 1 entries

[Previous](#) [1](#) [Next](#)

This will show you list of all unapproved. Remember the system uses a maker checker process which mean each participants must have at least to users.

To view the content click on the icon to the left of the record and select either edit, approve or delete icon. If you click on the save button the action will be invoked but just to view click on close to close the page

To approve select on approve and click save button to approve. Once approved you cannot edit



Digital technology is dramatically changing how banks interact with their customers.
From social media, to mobile money. How is your bank deploying and benefiting from digital technology?

Updated on : Fri Mar 15 2019 10:29:48 GMT+0300 (East Africa Time)

New markets

Category Supporting Document

HOTPOINT-32-L32H100D-LED-TV-600x600.jpg

Financial Documents



Technology application

Updated on : Fri Mar 15 2019 10:29:48 GMT+0300 (East Africa Time)

Mobile banking



The number of new customer accounts and average value of the same

Updated on : Fri Mar 15 2019 10:29:48 GMT+0300 (East Africa Time)

1.4 Millions



Distribution network and promotional strategy

Updated on : Fri Mar 15 2019 10:29:48 GMT+0300 (East Africa Time)

15 Branches and 150 Agency banking

Approve

Close

To view what is already approved select option



Digital technology is dramatically changing how banks interact with their customers.
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Updated on : Fri Mar 15 2019 11:50:41 GMT+0300 (East Africa Time)

New markets



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Mobile banking



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1.4 Millions



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Financial Documents

View

Close
